



# ***VESTA<sup>®</sup> Pallas E9-1-1***

Powerful integrated call-handling solution for managing critical response



VESTA® Pallas E9-1-1 is a feature rich intelligent telephone system brought to you by Motorola and Plant\*CML.

VESTA® Pallas supports both 9-1-1 and administrative call processing ideally designed for small and medium communication centers.

Advanced client/server architecture serves as the building-block solution, integrating powerful, efficient 9-1-1 call-handling with intelligent Motorola radio dispatch.

## ***BE PREPARED WITH VESTA ADVANCED 9-1-1 TELEPHONY WHEN EVERY SECOND COUNTS***

### **Certified Compatibility**

Motorola and Plant\*CML join together to ensure you certified compatibility and full system integration providing a reliable cost effective command and control solution. VESTA satisfies Motorola's and Plant\*CML's rigorous quality standards to bring you peace of mind when every second counts.

### **Sets The Standard For Easy-to-use Graphical Interfaces**

VESTA® Pallas features the customer preferred front-end GUI which makes user training easy and implementation fast. In this familiar icon-based environment, call processing has never been easier with instant recall recorder and caller history at your fingertips.

### **Promotes Efficiency Through User-configurable Desktop**

Authorized users can resize and customize windows to meet special needs or shift assignments. VESTA personalized screen layouts and audio levels link to user profiles and activate when the user logs on. This gives operators access to their own desktop at any workstation.

### **Delivers Voice And Data Communications**

VESTA® Pallas lets you answer calls with a pre-recorded greeting, point and click to access unlimited speed dial numbers, make transfers or initiate a callback with simple keystrokes and mouse movements. The powerful CTI solution reduces the cost of ownership by performing as a telephone system that includes call holding, call waiting, conferencing and lets you handle communication from either the desktop, the phone or both.

### **Additional Features**

- Full package of digital PBX functions
- Extensive standard feature set
- Internet Protocol (IP) ready
- Independently functioning workstations handle calls in a server outage
- Supports 2 to 10 operators
- Includes 2 headset jacks

### **Optional Fee-based Include:**

- ALI Page
- ALI FAX
- Call Detail Record (CDR) Printing
- IP ALI



Integration of VESTA® Pallas call-handling, and Motorola Radio Dispatch with Phase II ORION™ MapStar enables dispatchers to efficiently handle incident information, enhancing officer safety and protecting the communities they serve.



**MAPPING**

**E9-1-1**

**RADIO DISPATCH**

Maximize desktop real estate with single-monitor, space saving design: Motorola Radio Dispatch with VESTA® Pallas E9-1-1 call-handling and ORION™ MapStar.





#### **The VESTA Server Supports:**

- ALL request processing
- CAD data output processing
- Pallas & MTU communication
- File management
- MIS data storage

#### **Motorola — A Single Reliable Source**

Whether you are building a new dispatch center relocating, renovating or adding new subsystems, the key to choosing a provider is to identify a trusted integrator who will assume overall project responsibility and ensure that all of the systems operate as designed. Motorola has a reputation for delivering state-of-the-art technology designed to meet and support customers mission critical needs.

Our experience, skills, partnerships, and alliances enable us to integrate innovative technologies designed to help your organization share information with confidence and ease. When it comes to dispatch center integration, Motorola is committed to bringing all of our knowledge and technical expertise together so you can focus on what you do best.

#### **Integration Means Less To Install – Less To Maintain**

VESTA® Pallas call-handling and Motorola radio dispatch both operate from the powerful Microsoft® Windows XP platform with the familiar look and feel of Windows applications, making the integrated solution easy to learn and easy to use. Both radio and 911 applications can run on a single CPU, share a network client/server topology and be controlled with a single keyboard and mouse. There is less to install, less to maintain and less clutter on the desktop.

#### **Working Together To Enhance Your Operational Performance**

The VESTA® Pallas E9-1-1 from Plant\* CML is part of Motorola's extensive portfolio of integrated communications and information solutions designed to address mission-critical public safety and security requirements worldwide in an increasingly sophisticated and demanding dispatch environment. Integrated Command And Control Solutions Designed Around You

Contact your local Motorola Sales Representative, call 1-888-567-7347 or visit our web site at [www.motorola.com/publicsafety](http://www.motorola.com/publicsafety).



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